Unify OpenScape Business

Fax Printer

User Guide

A31003-P3030-U124-02-7619



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1 History of changes

Changes mentioned in the following list are cumulative.

Changes in V3R2 FR1

Impacted chapters	Change description
How to Install Fax Printer	Changed version of .NET Framework.
Changes in V2R7	

Impacted chapters	Change description		
How to Install Fax Printer	Updated the installation procedure		

2 About this Documentation

This section contains some introductory information on this documentation.

2.1 Types of Topics

The types of topics include concepts and tasks:

Type of topic	Description
Concept	Explains the "What" and provides an overview of context and background information for specific features, etc.
Task (operating instructions)	Describes task-oriented application cases (i.e., the "How") step-by-step and assumes familiarity with the associated concepts.
	Tasks can be identified by the title How to .

Related concepts

Display Conventions on page 6

2.2 Display Conventions

This documentation uses a variety of methods to present different types of information.

Type of information	Presentation	Example
User Interface Elements	Bold	Click OK .
Menu sequence	>	File > Exit
Special emphasis	Bold	Do not delete Name.
Cross-reference text	Italics	You will find more information in the topic <i>Network</i> .
Output	Monospace font, e.g., Courier	Command not found.
Input	Monospace font, e.g., Courier	Enter LOCAL as the file name.
Key combination	Monospace font, e.g., Courier	<ctrl>+<alt>+<esc></esc></alt></ctrl>

Related concepts Types of Topics on page 6

3 Introduction

This document is intended for the users of Fax Printer and describes its installation, configuration and operation.

3.1 Fax Printer

Fax Printer is an application for sending fax messages with individually created cover sheets from Windows applications such as Microsoft Word, for example.

Fax Printer consists of the following components:

- Fax Cover Editor
- Fax Printer Driver with the following features:
 - Fax transmission to single or multiple recipients
 - Directories
 - Use of centrally or locally-created cover pages
 - Using predefined headers
 - Merge fax
 - Control from within Microsoft Word via the user interface
 - Control via the command line

NOTICE: Sending fax messages from Crystal Reports 9 is not supported.

Related concepts

Fax Cover Editor on page 30 Fax Printer Driver on page 17

3.2 User Interface Elements of the Fax Printer Driver

The user interface of Fax Printer Driver consists of the **Fax Printer Driver** window.

The Fax Printer Driver window consists of the following elements:

Introduction



Digit	Elemen

Digit	Licinch
1	Note line (for example, if Outlook with myPortal for Outlook is not open, and no Outlook contacts are thus available)
2	 Input panel for specifying recipients consisting of: Input field for fax number or search term Search icon for searching in the directories + symbol Add, to take over a manually entered fax number as a recipient Search Options icon for selecting a directory when searching
3	Search results list
4	Recipient list
5	Function bar
6	Status bar, incl. version information and user name

Tooltips

Tooltips are tiny windows which display more information on certain objects of the graphical user interface such as icons, input fields or buttons, for example. ... at the end of a label indicates "incomplete due to lack of space". The tool tip appears when you let the mouse pointer hover over that element for a brief period of time.

Related concepts User Interface Elements of the Fax Cover Editor on page 10 User Interface Elements of the Fax Cover Editor

3.3 User Interface Elements of the Fax Cover Editor

The user interface of the Fax Cover Editor consists of the main window and context menus.

The main window consists of the following elements:

÷					CoverPage Editor		- 0
File	Edit	View	Insert	Layout			
ToolBox		1.1.1	վերերեր	hiddelelelele			191
+ Static Label			_				
+ Dynamic La	bel	E					
P Shape		E					
Document Funi	lover	E.					
Static Labo	4	E					
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Digit	Element					
1	Menu bar with the menus:					
	 File Edit View Paste Layout 					
2	ΤοοΙΒοχ					
3	Document Explorer					
4	Workspace					

Context menus

Context menus provide situation-based actions for selection. Context menus can be opened by clicking on the relevant object with the second (usually the right) mouse button.

Related concepts

User Interface Elements of the Fax Printer Driver on page 8

4 Installing and Starting the Fax Printer

The installation of fax Printer is subject to specific requirements.

Fax Printer is usually installed on the PC with the UC clients of the unified communications solution UC Suite. If it is not installed with the UC client, it can be subsequently installed via the CommunicationsClients.exe file. This file is made available to you by the administrator of the communication system.

To perform the installation, your Windows user account requires local administrator rights.

4.1 How to Install Fax Printer

Prerequisites

Your administrator of your communication system has made the installation file install-common.zip or the link to the file available to you.

Step by Step

1) Run the CommunicationsClients.exe install file.

- 2) If the User Account Control window appears with the message An unidentified program wants access to your computer, click Allow.
- 3) Enter the IP address provided by your administrator and click Next.
- **4)** After validation of IP address, the installer will check if .NET Framework version 4.8 is available and install it if not.
- 5) Click on Fax Printer to mark it for installation.

Clicking on an application will cycle between actions:

Symbol	Function
	Install
	Repair
	Remove

6) If you want, change the installation folder in the **Install To:** field.

7) Click Install.

8) Follow the instructions of the installation program.

Related tasks

How to Start the Fax Cover Editor on page 13 How to Uninstall Fax Printer on page 13

4.2 How to Start the Fax Cover Editor

Prerequisites

Fax Printer is installed on your PC.

Step by Step

Click on Start > Program Files > Communications Clients > Fax Cover Editor.

Related tasks

How to Install Fax Printer on page 12 How to Invoke the Fax Cover Editor from the Fax Printer Driver on page 26

4.3 How to Uninstall Fax Printer

Step by Step

- Close the Fax Cover Editor and Fax Printer Driver applications, if open.
- 2) Click in the Control Panel on Programs and Features.
- **3)** Click on **Edit** in the context menu of the **CommunicationsClients** entry.
- 4) Click on Modify.
- 5) Select Fax Printer to uninstall it.
- **6)** Follow the instructions until the uninstallation is finished.

Related tasks

How to Install Fax Printer on page 12

4.4 Automatic Updates

Automatic updates ensure that the UC clients are always kept up-todate with the latest version.

If a new version is available, the update will either be installed automatically or you will be notified that an update is available. If necessary, a message is displayed indicating that one or more applications must be closed to perform the update.

NOTICE: We recommend that you always perform the updates offered. This also applies to software that is required for certain UC clients.

4.4.1 How to Perform Automatic Updates

Prerequisites

You have received a message such as: [...] client update available. Please wait until the update is completed. Please close the following programs to continue with the update: [...].

Step by Step

- **1)** Shut down the programs that are listed in the message above.
- 2) Wait until the message "[...] Client update completed. You can now start the application" appears and then restart the application.

5 First Steps

The First Steps describe the recommended actions to be taken right at the beginning.

The following steps must be performed before using the applications:

• Select the user interface language for the Fax Printer Driver:

The first time you access the Fax Printer Driver, you will need to log in. The user name and password of the UC Suite clients are used for this purpose. To change the language, a restart of the Fax Printer Driver is required.

The user interface language of the Fax Cover Editor depends on the language set for the UC clients myPortal for Desktop or myPortal for Outlook.

5.1 How to Select the User Interface Language of the Fax Printer Driver

Step by Step

- Select the menu item for printing in the relevant application, e.g., File > Print in Microsoft Word.
- 2) Select CommunicationsClients Fax Printer as the printer.
- **3)** Complete the following steps in the **Please log in** window:
 - a) Enter your call number in the **User Name** field.

NOTICE: The user name is identical for myPortal for Desktop, myPortal for Outlook, myAttendant and myAgent.

b) Enter your **Password**.

NOTICE: The password is identical for myPortal for Desktop, myPortal for Outlook, myAttendant and myAgent.

NOTICE: If the wrong password is entered five times, your access to all UC clients will be locked. Unlocking is only possible by the administrator of your communication system.

c) If you want to use Fax Printer Driver with an automatic login in the future, enable the **Save Password** check box. The Login window will then no longer be displayed. You can change this option at any time.

NOTICE: You should use the automatic login only if you are certain that no-one else has access to your user account. Otherwise, unauthorized users could, for example, potentially access your voicemails and fax messages or redirect your station number to external toll-based destinations.

- d) If the IP address or the name of the UC Booster solution (UC Booster Card or UC Booster Server) does not appear in the Server IP field, enter it in that field.
- e) Click on **OK**. The **Fax Printer** window appears.
- 4) Click on Setup.
- 5) Click on the Appearance tab.
- 6) Select the language from the Language drop-down list.
- 7) Click on OK.
- 8) Close the Fax Printer Driver application.

6 Fax Printer Driver

Fax Printer Driver enables you to send faxes from Windows applications.

Password

The password for Fax Printer Driver is the same as for myPortal for Desktop, myPortal for Outlook and myAgent as well as phone access to your voicemail box. You cannot change the password in Fax Printer Driver. The password can only be changed in the other mentioned applications or via the phone menu of the voicemail box.

Specifying Recipients

You can select a fax recipient as follows:

- By specifying the fax number
- By searching in directories

You can also combine both methods for multiple recipients.

Header Line

Your administrator can configure various header lines in the communication system, which you can then select when sending a fax.

Sender's Fax Number

You can specify which fax number is to be transmitted to the recipient as the sender. The setting remains in effect until you change it again.

Managing Fax Messages

For more information on how to work with fax messages (e.g., displaying a fax transmission report, resending, forwarding), see the following documents:

- myPortal for Desktop, User Guide
- myPortal for Outlook, User Guide

Sending faxes on Behalf of a Fax Group

As a member of a fax group, you can also send a fax message on behalf of the fax group. The setting remains in effect until you change it again.

Personal directory

You can use the same personal directory as in myPortal for Desktop.

Other Users

You can change the user, e.g., to use Fax Printer Driver at another workplace under your own name.

Related concepts

Fax Printer on page 8

6.1 How to Send a Fax Message to a Fax Number

Prerequisites

The document to be sent contains only TrueType fonts.

You have changed your password in a UC client or at the phone menu of the voicemail box to at least 6 digits.

Step by Step

- Select the menu item for printing in the relevant application, e.g., File > Print in Microsoft Word.
- 2) Select CommunicationsClients Fax Printer as the printer. The Fax Printer window opens.
- **3)** Select the header line for the fax message:
 - a) Click on Setup.
 - b) Click on the Fax Headlines tab.
 - c) Click in the list of header lines on the desired header.
 - d) Click on Save.
- **4)** If you want to send the fax message with a cover page, proceed as follows:
 - a) Click on Setup.
 - b) Click on the **Cover Page** tab.
 - c) Click on the desired cover page.
 - d) If you want to display the selected cover page, click on **Preview**.
 - e) Click on Save.
- **5)** If you want to insert a comment in the **Note** field in the cover page, proceed in the following steps:
 - a) Click on Comment.
 - b) Enter the **Cover Page Comment**.
 - c) Click on **Comment**.
- 6) If you are a member of a fax group, proceed as follows to specify whether you are sending the fax on behalf of yourself or the fax group:
 - a) Click on Setup.
 - b) Click on the Fax Ph. tab..
 - c) In the **Sending documents on behalf of** drop-down list, select either the desired Fax Group or **Myself**.
 - d) Click **Save**.
- **7)** Enter the fax number of the recipient in the input panel in canonical or dialable format.
- 8) Click on the + symbol to Add this recipient to the fax message.
- **9)** If you want to send the fax message to further recipients, click in the input field and repeat steps 7 through 8 accordingly.

NOTICE: You can also add further recipients by searching in a directory.

- **10)** If you want to remove a recipient, proceed in the following steps:
 - a) Click in the list of **Recipients** on the desired entry.
 - b) Press the Del key.
- 11) Click on Send.

NOTICE: If myPortal for Desktop or myPortal for Outlook is already open, a screen pop informs you whether the transmission succeeded or failed.

Related concepts

Fax Cover Editor on page 30 **Related tasks** How to Send a Fax Message to Recipients Found by Searching Directories on page 20 How to Change your Sender Fax Number on page 26 How to Change Users on page 28

6.2 How to Send a Fax Message to an E-Mail Address

You can send a fax in pdf format to an e-mail address.

Prerequisites

The contact's e-mail address is included in the directory.

NOTICE: If the Department field is not configured from the contact, "Unknown Company" will be displayed in the subject area of email.

Step by Step

- 1) Select the menu item for printing in the relevant application, e.g., File > Print in Microsoft Word.
- 2) Select CommunicationsClients Fax Printer as the printer. The Fax Printer window opens.

NOTICE: A fax headline will not be included in the email, because with emails, an email subject and meta-data such as the sending email address and email recipients take its place.

- 3) If you are a member of a fax group, proceed as follows to specify whether you are sending the fax on behalf of yourself or the fax group:
 - a) Click on **Setup**.
 - b) Click on the Fax Ph. tab.
 - c) In the **Sending documents on behalf of** drop-down list, select either the desired Fax Group or **Myself**.
 - d) Click on Save.

Fax Printer Driver

How to Send a Fax Message to Recipients Found by Searching Directories

4) Enter the complete recipient's e-mail address or the first part of the e-mail address in the search field.

The contact details are displayed underneath.

- **5)** Click on the available e-mail address in order to add it in the Recipients list. The selected e-mail address is displayed under the phone number column.
- 6) Click on Send. The system converts the fax in pdf format and sends it to the selected contact's e-mail address.

6.3 How to Send a Fax Message to Recipients Found by Searching Directories

Prerequisites

The document to be sent contains only TrueType fonts.

You have changed your password in a UC client or at the phone menu of the voicemail box to at least 6 digits.

Step by Step

- Select the menu item for printing in the relevant application, e.g., File > Print in Microsoft Word.
- 2) Select CommunicationsClients Fax Printer as the printer. The Fax Printer window opens.
- **3)** Select the header line for the fax message:
 - a) Click on **Setup**.
 - b) Click on the Fax Headlines tab.
 - c) Click in the list of header lines on the desired header.
 - d) Click on Save.
- **4)** If you want to send the fax message with a cover page, proceed as follows:
 - a) Click on Setup.
 - b) Click on the **Cover Page** tab.
 - c) Click on the desired cover page.
 - d) If you want to display the selected cover page, click on **Preview**.
 - e) Click on Save.
- **5)** If you want to insert a comment in the **Note** field in the cover page, proceed in the following steps:
 - a) Click on Comment.
 - b) Enter the Cover Page Comment.
 - c) Click on **Comment**.

- 6) If you are a member of a fax group, proceed as follows to specify whether you are sending the fax on behalf of yourself or the fax group:
 - a) Click on **Setup**.
 - b) Click on the **Fax Ph.** tab..
 - c) In the **Sending documents on behalf of** drop-down list, select either the desired Fax Group or **Myself**.
 - d) Click Save.
- 7) If relevant, click on the **Search Options** icon to display the selection options of the directories to be searched.
- 8) Select which directories are to be included in the search by enabling or clearing the Internal Directory, Personal Directory, External Directory and External Offline Directory check boxes as required. If myPortal for Outlook has been started, even fax numbers in Outlook contacts can be included in the search.
- 9) You can enter a company name, an e-mail address, a contact's name or fax number partially or fully in the input panel and click on the Search icon. If your search returns a result, Fax Printer will display a hit list.

NOTICE: Your search result returns any contact that contains the part of the word you selected.

- **10)** Select the check box with the fax number of the desired recipient in the **Search Results** list to add that recipient to the fax message.
- **11)** If you want to send the fax message to further recipients, click in the input field and repeat steps 9 through 10 accordingly.

NOTICE: You can also add further recipients by entering their fax numbers directly.

- 12) If you want to remove a recipient, proceed in the following steps:
 - a) Click in the list of **Recipients** on the desired entry.
 - b) Press the Del key.
- 13) Click on Send.

NOTICE: If myPortal for Desktop or myPortal for Outlook is already open, a screen pop informs you whether the transmission succeeded or failed.

Related concepts

Fax Cover Editor on page 30

Related tasks

How to Send a Fax Message to a Fax Number on page 18 How to Change your Sender Fax Number on page 26 How to Change Users on page 28

6.4 Merge Fax

Fax Printer Driver can be used to send mail merge documents, e.g., from Microsoft Word, by Fax.

All examples in this section refer to Microsoft Word.

The merge fax information is contained in the mail merge documents in special fields. You can enter these fields under **Insert** > **Field...**, Field Name **Print** and then in the **Field codes** field:

• PRINT BEGIN_MM (required)

This field identifies the document as a merge fax and must be entered as the first position in the document.

• PRINT identity=' ... ' (optional)

This field defines a designation for the respective recipient who appears in the mail merge panel of Fax Printer Driver when sending the fax. You can integrate fields from the recipient list of the mail merge document via merge fields within this PRINT field, e.g., as follows: PRINT identity=' {MERGEFIELD Last Name}, {MERGEFIELD First Name}'.

PRINT recipient='...' (required)

This field defines the respective recipients. You can also integrate fields from the recipient list of the mail merge document via merge fields within this PRINT field, e.g., as follows: PRINT recipient='pn({MERGEFIELD Fax})'. recipient can consist of the following comma-delimited elements whose values are specified in parentheses:

Eleme Meaning

pn	Fax Number
sn	Last Name
gn	First Name
cn	Company
SC	Search
	For example, recipient='gn(natalie), sn(dubois), pn(12345), sc(gn, sn, pn)' searches the contacts for the first hit for 'Natalie Dubois' with the fax number 12345. Since the first name and last name are already specified, only the company name is updated via the search results.

Fax is the merge field from the external mergefield document.

The full command is the following:

```
{ PRINT BEGIN_MM }
```

```
{ PRINT recipient='pn({MERGEFIELD Fax})' }
```

IMPORTANT: Spaces must be inserted inside the curly brackets, just before and after the PRINT commands, exaclty as shown above.

You can follow the steps below to create a mail merge document in Microsoft Word:

- 1) Open a new Word document.
- 2) Click on the Mailings tab and select Start Mail Merge.
- 3) Click on Select Recipients to select the recipients list. You can select the option Use Existing List and select the recipient list including the required recipient details. Alternatively, you can select your outlook contacts or type a new list.

After selecting the recipient list, you can click on **Edit Recipient List** and edit the recipient details , such as fax number, etc., if needed.

4) Insert the command **PRINT BEGIN_MM** within curly brackets.

NOTICE: You open curly brackets in Microsoft Word by holding down the Ctrl key and pressing the F9 key.

- 5) Insert the command PRINT recipient='pn({MERGEFIELD Fax})' within curly brackets.
- 6) Click with the left mouse button and select {MERGEFIELD Fax} within the command.
- 7) Click on the Mailings tab and select Insert Merge Field> Fax.
- 8) Select Finish Merge> Print Documents and click OK.
- 9) Select **CommunicationsClients Fax Printer** as the printer from the **Name** drop-down list on the **Print** dialog.

10) Click OK.

You have created a mail merge document.

6.4.1 How to Send a Merge Fax

Prerequisites

You have created a mail merge document with fields for Fax Printer Driver, e.g., in Microsoft Word.

Fax details, such as name, phone and fax number must be known, as they will be used by the mail merge document. You can gather these details in a list, e.g. in Microsoft Excel.

The document to be sent contains only TrueType fonts.

Step by Step

- **1)** Select the menu item in the corresponding application to print the mail merge document with the custom data in each case.
- 2) Select CommunicationsClients Fax Printer as the printer. The Fax Printer window opens.
- **3)** Select the header line for the fax message:
 - a) Click on Setup.
 - b) Click on the Fax Headlines tab.
 - c) Click in the list of header lines on the desired header.
 - d) Click on Save.

Fax Printer Driver

Controlling Fax Printer Driver from the Command Line

- 4) If you want to send the fax message with a cover page, proceed as follows:
 - a) Click on Setup.
 - b) Click on the Cover Page tab.
 - c) Click on the desired cover page.
 - d) If you want to display the selected cover page, click on **Preview**.
 - e) Click on Save.
- **5)** If you want to insert a comment in the **Note** field in the cover page, proceed in the following steps:
 - a) Click on Comment.
 - b) Enter the **Cover Page Comment**.
 - c) Click on **Comment**.
- 6) If you are a member of a fax group, proceed as follows to specify whether you are sending the fax on behalf of yourself or the fax group:
 - a) Click on Setup.
 - b) Click on the Fax Ph. tab.
 - c) In the **Sending documents on behalf of** drop-down list, select either the desired Fax Group or **Myself**.
 - d) Click on Save.
- 7) Click on Send.

NOTICE: If myPortal for Desktop or myPortal for Outlook is already open, a screen pop informs you whether the transmission succeeded or failed.

6.5 Controlling Fax Printer Driver from the Command Line

Fax Printer Driver allows you to control the sending of faxes from the command line.

Start the Fax Printer Driver from the command line by executing the file <pathname>\HPOOFax.exe. <pathname> specifies the name of the path where the executable is located.

Fax Printer Driver supports the following command line arguments:

• /p "<filename>" (required)

where < filename > indicates the full path and file name of the PostScript or TIFF file to be sent.

/noDelSource (optional)

prevents the automatic deletion of the file by Fax Printer Driver.

• /sid "<fax_number>" (optional)

where <fax_number> specifies the sender's number.

• /group "<group_name>" (optional)

where <fax_group> indicates the name of the sender's fax group. Invalid group names are ignored.

• /cp "<coverpage>" (optional)

where <coverpage> indicates the full path and file name of the local cover page to be used.

• /cp "cpp:<coverpage>" (optional)

where <coverpage> indicates the name of the central fax cover page to be used.

• /hid "<header_line_id>" (optional)

where <header_line_id> indicates the system header line to be used.

/no_warning (optional)

prevents the output of error messages because of invalid command line arguments.

• /recipient <recipient_string> (optional)

where <recipient_string> indicates the recipient of the fax.
<recipient_string> can consist of the following semicolon-delimited
elements whose values are enclosed in single quotes:

Eleme	Meaning
pn=	Fax Number
sn=	Last Name
gn=	First Name
cn=	Company
sc=	Search
	For example, /recipient ph="12345";sc="ph" will find the first occurrence of the fax number 12345.

If you do not specify /recipient "<recipient_string>", you can select a recipient in the Fax Printer Driver window.

• /creds "<credentials>" (optional)

where <credentials> indicates the credentials to be used for login. <credentials> consists of the following elements, separated by semicolons:

Element	Meaning
user=	User name
pwd=	Password
svr=	IP address of the system

If you do not specify /creds "<credentials>", Fax Printer Driver uses the credentials last used.

• /autostart (optional)

prevents the display of the Fax Printer Driver dialog and immediately starts the sending of the fax if a recipient has been specified in/recipient "<recipient_string>". How to Change your Sender Fax Number

Example

```
"C:\Program Files\CommunicationsClients\FaxPrinter
\HPOOFax.exe" /p "D:\fax\document.ps" /noDelSource /
sid "+4989700798765" /group "A-Team" /cp "cov01.ocp" /
hlid "01" /recipient pn="12345";sc="pn" /
creds "user=101;pwd=1234;svr=192.10.1.10" /autostart
```

Supported fax formats are only .TIFF and .PS

Profiles S and F are supported from IETF RFC 2301.

The following table gives the legal combinations and corresponding paper size:

XResolution x YResolution	ImageWidth		
200x100, 204x98, 200x200, 204x196,204x391	1728	2048	2432
300x300	2592	3072	3648
408x391, 400x400	3456	4096	4864
	Paper Size		
	Letter, A4 Legal	B4	A3

6.6 How to Change your Sender Fax Number

Prerequisites

The **Fax Printer** window is open; see *How to Send a Fax Message to a Fax Number*.

Step by Step

- 1) Click on Setup.
- 2) Click on the Fax Ph. tab..
- 3) Enter the Sender's Fax Number.
- 4) Click on Save.

Related tasks

How to Send a Fax Message to a Fax Number on page 18 How to Send a Fax Message to Recipients Found by Searching Directories on page 20

6.7 How to Invoke the Fax Cover Editor from the Fax Printer Driver

Prerequisites

The **Fax Printer** window is open; see *How to Send a Fax Message to a Fax Number*.

Step by Step

Click Setup.
 Click on the Cover Page tab.
 Click New.

Related tasks

How to Start the Fax Cover Editor on page 13

6.8 How to Add a Personal Contact

Prerequisites

If you are using myPortal for Desktop: the importing of Outlook contacts at startup is disabled in myPortal for Desktop.

The **Fax Printer** window is open; see *How to Send a Fax Message to a Fax Number*.

Step by Step

1) Click on Personal.

2) Click on Add.

3) Enter the contact data in the Add Contact window.

4) Click on Save.

Related tasks

How to Edit a Personal Contact on page 27 How to Delete a Personal Contact on page 28

6.9 How to Edit a Personal Contact

Prerequisites

If you are using myPortal for Desktop: the importing of Outlook contacts at startup is disabled in myPortal for Desktop.

The **Fax Printer** window is open; see *How to Send a Fax Message to a Fax Number*.

Step by Step

- 1) Click on Personal.
- 2) Click on the relevant personal contact.
- 3) Click on Edit.
- 4) Edit the contact data in the Edit Contact window.
- 5) Click on Save.

Related tasks

How to Add a Personal Contact on page 27 How to Delete a Personal Contact on page 28

6.10 How to Delete a Personal Contact

Prerequisites

If you are using myPortal for Desktop: the importing of Outlook contacts at startup is disabled in myPortal for Desktop.

The **Fax Printer** window is open; see *How to Send a Fax Message to a Fax Number*.

Step by Step

- 1) Click on Personal.
- 2) Click on the relevant personal contact.

3) Click on Delete.

Related tasks

How to Add a Personal Contact on page 27 How to Edit a Personal Contact on page 27

6.11 How to Change Users

Prerequisites

The **Fax Printer** window is open; see *How to Send a Fax Message to a Fax Number*.

Step by Step

- 1) Click on Setup.
- 2) Click on Change User.
- **3)** Enter the **User Name**. This is usually your call number. If you have any questions, please contact the administrator of your communication system.
- **4)** Enter your **Password**. The default password when logging on for the first time is 1234. Otherwise, contact the administrator of your communication system.
- **5)** If you want to use Fax Printer Driver with an automatic login in the future, enable the **Save Password** check box. The Login window will then no longer be displayed. You can change this option at any time.

NOTICE: You should use the automatic login only if you are certain that no-one else has access to your user account. Otherwise, unauthorized users could, for example, potentially access your voicemails and fax messages or redirect your station number to external toll-based destinations.

- 6) If the IP address or the name of the UC Booster solution (UC Booster Card or UC Booster Server) does not appear in the Server IP field, enter it in that field.
- 7) Click on Login, followed by Save.

Related tasks

How to Send a Fax Message to a Fax Number on page 18 How to Send a Fax Message to Recipients Found by Searching Directories on page 20

7 Fax Cover Editor

Fax Cover Editor is a Windows application to create individual cover pages for fax messages.

Basic Procedure to Create a Cover Page

To create a cover page, proceed as follows:

- Create a new cover page
- Insert and format objects (e.g., *Insert a Text Box*)
- Save the cover page as a file

Objects

You can insert and format the following objects in a cover page:

- Text field (Static Label)
- Text field with variable text (Dynamic Label).

On sending a fax message with the cover page, Fax Printer Driver inserts the appropriate contents for a variable text with an optional prefix as a text field.

Prefix	Variable text
Note:	Personal Comment
	The Cover Page Comment , which you can enter in Fax Printer Driver when sending a fax message, appears in this field.
From:	Sender's First Name
From:	Sender's Last Name
From:	Sender's Full Name
From:	Sender's Fax Number
From:	Sender's Company Name
From:	Sender's Fax Group Name
From:	Sender's Fax Group Number
From:	Sender's Department Name
From:	Sender's Department Number
To:	Recipient's First Name
To:	Recipient's Last Name
To:	Recipient's Full Name
To:	Recipient's Fax Number
c/o:	Recipient's Company Name
Sent:	Fax Date
Pages:	Fax Pages

• Picture in the BMP or JPG file format

- Shape
 - Horizontal Line
 - Rectangle
 - Square
 - Oval
 - Circle
 - Rounded Rectangle
 - Rounded Square

ToolBox

The ToolBox enables the insertion of objects.

Document Explorer

The Document Explorer contains a list of all Cover Page objects. The objects are grouped by type and numbered in the order in which they were inserted. The selected objects appear in a red font.

The Clipboard

The Fax Cover Editor uses a separate clipboard that is independent of the Windows clipboard for cutting, copying and pasting objects.

Overlapping

For overlapping objects, you can define which should be in the foreground or the background.

Aligning Objects

You can align multiple objects to the first one selected with respect to the margin or middle line.

Page Margins

You can optionally display the page margins in the workspace.

Grid

You can optionally display the grid points in the workspace. On changing the position or size of objects, the displayed grid points are "magnetic".

Related concepts

Fax Printer on page 8 **Related tasks** How to Send a Fax Message to a Fax Number on page 18 How to Send a Fax Message to Recipients Found by Searching Directories on page 20

7.1 How to Create a New Cover Page

Step by Step

Click File > New.

Related tasks

How to Save a Cover Page as a File on page 32 How to Open a Cover Page on page 32

7.2 How to Save a Cover Page as a File

Step by Step

1) Click on File > Save As

2) Enter a File Name.
 3) Click Save.

Related tasks

How to Create a New Cover Page on page 31 How to Open a Cover Page on page 32

7.3 How to Open a Cover Page

Step by Step

Click on File > Open ... and then on the desired file.
 Click Open.

Related tasks

How to Create a New Cover Page on page 31 How to Save a Cover Page as a File on page 32

7.4 How to Insert a Text Box

Step by Step

- Drag ToolBox > Static Label into the workspace to the desired position.
- 2) Right-click on the marked text box and select the menu item **Properties** from the context menu.
- 3) Enter the desired text in the Static Label field.
- **4)** Change the properties of the text and the text box as required (e.g., font, font size, background color, background style, border color and border width, etc.).
- **5)** Use the **Auto Resize** option to select whether the size of the text box should be automatically adjusted to the text or whether you can change the size of the text box manually.
- 6) Click OK.

Related tasks

How to Insert a Field with Variable Text on page 33 How to Insert a Picture on page 33 How to Insert a Shape on page 34 How to Format an Object on page 34

7.5 How to Insert a Field with Variable Text

Step by Step

- 1) Drag ToolBox > Dynamic Label into the workspace to the desired position.
- 2) Right-click on the marked text box and select the menu item **Properties** from the context menu.
- **3)** Enter the desired variable text in the **Dynamic Label** drop-down list.
- **4)** Change the properties of the text and the text box as required (e.g., font, font size, background color, background style, border color and border width, etc.).
- **5)** Use the **Auto Resize** option to select whether the size of the text box should be automatically adjusted to the text or whether you can change the size of the text box manually.
- 6) Click OK.

Related tasks

How to Insert a Text Box on page 32 How to Insert a Picture on page 33 How to Insert a Shape on page 34 How to Format an Object on page 34

7.6 How to Insert a Picture

Step by Step

- 1) Drag ToolBox > Picture into the workspace to the desired position.
- 2) Right-click on the marked image and select the menu item **Properties** from the context menu.
- **3)** Select **File Type** in the drop-down list, click on the desired file and then on **Open**.
- **4)** Change the properties of the image as required (e.g., background color, background style, border style, etc.).
- **5)** If you want to select a **Mask Color**, click on the adjacent button and then on the desired color, followed by **OK**.
- 6) Select one of the following options for the size setting:
 - If you want to retain the original size of the picture, select the value **Auto Resize** in the **Scale Mode** drop-down list.
 - If you want to then resize the picture while preserving its aspect ratio, select the value **Keep Aspect Ratio** in the Scale Mode drop-down list.
 - If you want to then resize the picture without preserving its aspect ratio, select the value **Stretch** in the Scale Mode drop-down list.

7) Click OK.

Related tasks

How to Insert a Text Box on page 32 How to Insert a Field with Variable Text on page 33 How to Insert a Shape on page 34 How to Format an Object on page 34

7.7 How to Insert a Shape

Step by Step

- Drag ToolBox > Shape into the workspace to the desired position.
- 2) Right-click on the marked form field and select the menu item **Properties** from the context menu.
- 3) Select the Shape (e.g., rectangle, circle, ...)
- 4) If you want to use a background image, click on the button next to Back Pattern, select File Type in the drop-down list, click on the desired file and then on Open.
- 5) Select one of the following options:
 - If you want the picture to be resized automatically to fit into the available space, select the value **Stretch** in the **Back Pattern Scale** drop-down list.
 - If there is sufficient space and you want to automatically insert multiple copies of the picture horizontally or vertically, select the value **Tile** in the **Back Pattern Scale** drop-down list.
- 6) Change the properties of the form field as required (e.g., background color, background style, border color and border width, etc.).
- 7) Click OK.

Related tasks

How to Insert a Text Box on page 32 How to Insert a Field with Variable Text on page 33 How to Insert a Picture on page 33 How to Format an Object on page 34

7.8 How to Format an Object

Step by Step

Right-click on the marked object and select the menu item **Properties** from the context menu.

Next steps

Perform the individual steps to format the object as described in the corresponding topic.

Related tasks

How to Insert a Text Box on page 32 How to Insert a Field with Variable Text on page 33 How to Insert a Picture on page 33 How to Insert a Shape on page 34

7.9 How to Select Multiple Objects at the Same Time

Step by Step

Hold down the $\ensuremath{\mathtt{Ctrl}}$ $\ensuremath{\mathtt{key}}$ while clicking on the desired objects one after the other.

Related tasks

How to Move an Object on page 35 How to Align Objects on page 36 How to Position Objects with Equidistant Spacing on page 36 How to Center an Object on a Page on page 36

7.10 How to Move an Object

Step by Step

Select one of the following options:

- If you want to move a single object, drag the object to the desired location in the workspace (without using the handles at the corners or the middle of the edges).
- If you want to move several objects, all of which are already selected, hold down the Shift key while dragging the objects to the desired location in the workspace.

Related tasks

How to Select Multiple Objects at the Same Time on page 35

7.11 How to Expand or Reduce the Size of an Object

Prerequisites

In a text box or a field with variable text, the value of **Automatic** is **Manual Size**.

In a picture, the value of **Scale Mode** is **Keep Aspect Ratio** or **Stretch**.

Step by Step

Drag the object at a corner or the middle of any edge to the desired size.

How to Place an Object in the Foreground or Background

7.12 How to Place an Object in the Foreground or Background

Step by Step

Select one of the following options in the context menu of the relevant conference participant:

- Bring To Front
- Send To Back

7.13 How to Align Objects

Prerequisites

You have already selected all of the relevant objects together.

Step by Step

Select one of the following options:

- If you want to align the objects with respect to a margin, click under Layout > Align on Left, Right, Top or Bottom.
- If you want to align the objects with respect to the middle line, click under Layout > Align on Horizontal Center or Vertical Center.

Related tasks

How to Select Multiple Objects at the Same Time on page 35

7.14 How to Position Objects with Equidistant Spacing

Prerequisites

You have already selected all of the relevant objects together.

Step by Step

Under Layout > Space Evenly, click on Horizontal or Down.

Related tasks

How to Select Multiple Objects at the Same Time on page 35

7.15 How to Center an Object on a Page

Step by Step

Select one of the following options:

- If you want to center a single object, select the object and click under Layout > Center On Page on Width or Height.
- If you want to center several objects, all of which are already selected, click under Layout > Center On Page on Width or Height.

Related tasks

How to Select Multiple Objects at the Same Time on page 35

7.16 How to Display or Hide the Page Margins

Step by Step

Click on **View** > **Page Margins** to change the status.

7.17 How to Display or Hide the Grid

Step by Step

Click on **View** > **Grid Lines** to change the status.

7.18 How to Select the User Interface Language (Fax Cover Editor)

Step by Step

Click File > Setup.
 Select the language from the Language drop-down list.
 Click OK.

7.19 How to Change the User Interface (Fax Cover Editor)

Step by Step

1) Click File > Setup.

2) Select the user interface with the desired appearance in the **Skin** drop-down list.

3) Click OK.

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